



JURA Capresso Coffee Machine Repair Form

Customer Information

First Name:

Last Name:

Email:

Phone Number:

Return Shipping Address:

City:

State:

Zip Code:

Machine Information

JURA Machine Model:

Was the machine purchased brand new or refurbished:

NEW

REFURBISHED

What year was the machine purchased:

When was the last time your machine was serviced:

How often do you decalcify your machine:

Does machine display an error code (Error 2, 4, or 8):

Describe all malfunctions related to your JURA coffee machine:

Signature:

Date:

Please email the completed signed form to sales@partsguru.com. Also, print a copy of page 1 and place it on top of the machine inside the box. It helps with the machine identification and repairs.